

Resource Central Implementation for a Large Global Enterprise

The Worldwide Implementation

After four weeks of technical preparation, a core project team including an Add-On Products consultant was responsible for implementing Resource Central:



In 90+ locations



In 30+ countries



With 14 different languages



In 20+ time-zones



With 100,000+ end-users

A Successful Implementation

The implementation had a high success rate measured by these success criteria:



A very high deployment rate when implementing the software to end-users



Quick user adoption after five days across all locations



Very low incident rate of 14 minor incidents reported by end-users of which only five was a roll-out issue and nine were simple end-user training



All post-implementation issues were solved or actions had been taken to resolve them within one week

Key Success Factors

Following the implementation, the customer listed factors which ensured a successful roll-out including:



Thorough planning, training, and communication through multiple internal channels before the implementation



A close working relationship and technical partnership with Add-On Products

Resource Central - Meeting Room and Resource Scheduling Add-On for Microsoft Outlook® & Exchange
Resource Central allows you to book meetings in 2 minutes, including ordering catering and other additional services. It allows you to streamline your workflows by taking advantage of time-saving features such as managing office space usage, visitor management system, integration to ERP and digital signage, and booking web app. All within your familiar Outlook® environment.

Visit www.add-on.com/resource-central-en.html for more information.